



## NOTES / SALES TERMS AND CONDITIONS

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### 1 CHOICE OF FINISH

Our technical office is available to assist the customer in selecting the appropriate finish for open-cell aluminum ceilings. Our team of experts will provide technical advice and support to ensure that the chosen finish aligns with the aesthetic and functional requirements of the project.

### 2 COLOR WARRANTY

We are proud to offer a 20-year warranty on the colors of our open cell aluminum ceilings. This warranty covers pre-painted, post-painted, anodized, special, and wood-effect colors. We are committed to ensuring the stability and longevity of colors over time, ensuring that our products maintain an excellent appearance throughout the warranty period.

#### 2.1 WARRANTY CLAIM PROCEDURE

In case of defects or alterations in colors covered by the warranty during the validity period, the customer is required to submit a written warranty claim to our technical office. The claim must include a detailed description of the issue and, if necessary, photographic samples of the defect.

#### 2.2 EXCLUSIONS FROM THE WARRANTY

The color warranty does not cover damages caused by improper use, extreme environmental conditions, exposure to chemicals or corrosive abrasives, unauthorized interventions by third parties, or other factors not attributable to manufacturing defects or materials.

#### 2.3 LIMITATION OF LIABILITY

Our liability concerning the color warranty is limited to the replacement or refund of the cost of the defective product, at our discretion. We are not liable for indirect, incidental, or consequential damages arising from any defects in colors.

#### 2.4 CHANGES TO SALES TERMS AND CONDITIONS

We reserve the right to make changes to these sales terms and conditions without notice. Any changes will be posted on our website and will apply to new sales from the date of publication.

#### 2.5 APPLICABLE LAW AND JURISDICTION

These sales terms and conditions are governed by Italian law. Any disputes arising from the sales of our products shall be subject to the jurisdiction of Padua, Italy.

We are committed to providing high-quality products and excellent customer service. For further information or to request assistance, please contact our technical office.

Thank you for choosing our open cell aluminum ceilings. We are pleased to be of service and contribute to the success of your project.